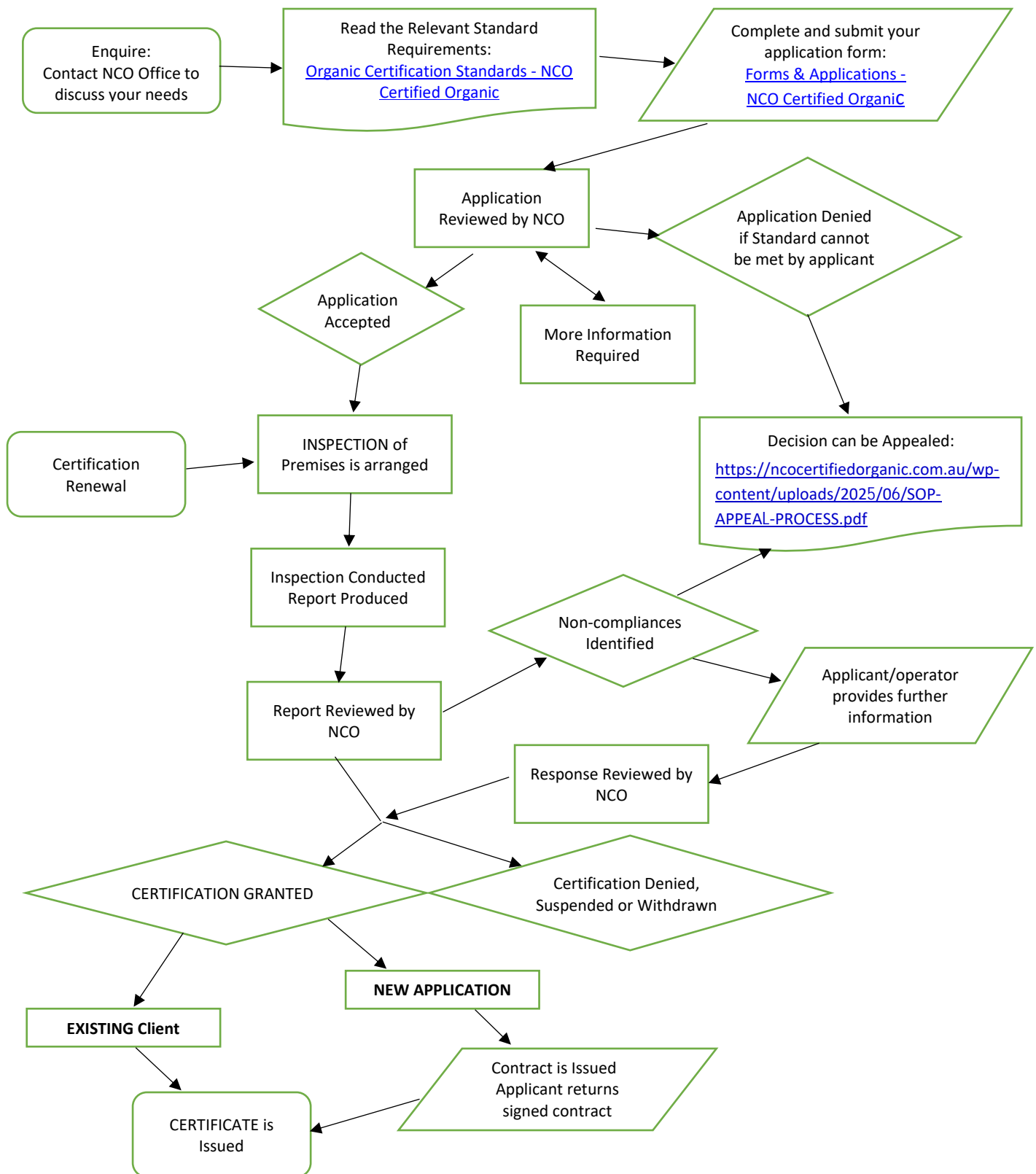
	<b>OVERVIEW</b> <b>NCO CERTIFICATION PROCESS</b>	<b>CODE</b> <b>IS_Certification Process</b>
		<b>Version 1</b> Effective: 01/07/2021



**At any stage of the certification process an applicant/operator may:**

- **withdraw**  
[https://ncocertifiedorganic.com.au/wp-content/uploads/2025/06/FM\\_Withdrawal-from-Certification-01032024.docx](https://ncocertifiedorganic.com.au/wp-content/uploads/2025/06/FM_Withdrawal-from-Certification-01032024.docx)
- **Submit a complaint**  
<https://ncocertifiedorganic.com.au/wp-content/uploads/2025/06/SOP-Complaints-Process.pdf>